

CALL/ACBD Vendor Liaison Committee (VLC)

Annual Report 2014-2015

May 2015 – Moncton, NB

Committee Chairs: Karen Sawatzky, Maryvon Côté

Members: Anne Bower, Deborah Copeman, Louise Hamel, Pat Henry, Katherine Laundry, Helen Mok, Mary-Jo Mustoe, Melanie Hodges Neufeld

List of activities and initiatives that the group has completed during this past year.

- Corresponded with Doug Chalk (Carswell) regarding ongoing problems with Carswell's Accounts receivable department. Carswell's clarified their accounts receivable communications policy and procedure. This document is available for all members on the Publications and Documents section of the website.
- Worked on the Follow-up to Issue Statement on Publication Formats to be discussed at the VLC meeting Sunday morning.
- Based on last year CALL/ACBD survey, the VLC decided not to contact the publishers this year to inquire price increase since the information received did not include all the information requested (e.g., loose-leaf). This decision will be revisited at the CALL/ACBD 2015 Conference.
- 2014 Conference (Winnipeg, MB):
 - Hosted the Vendor's Open Forum on Tuesday May 27, 2014 at 11am. This forum provides the opportunity for the membership to ask questions to Carswell, LexisNexis, CCH and SOQUIJ on their products.
 - Report to the membership on vendors presentations including Westlaw, LexisNexis, CCH, Minesoft, Justis Publishing Ltd., SOQUIJ, William Hein. This reports are available on the CALL website for the membership.
- 2015 Conference (Moncton, NB):
 - Will be hosting the Vendor's Open Forum on Tuesday May 5, 2015 at 2pm. The format was changed to provide 30 minute sessions to Carswell and LexisNexis individually.
 - VLC members will report to the membership regarding the vendors' presentations.

List of activities and initiatives that the group hopes to tackle for the next business year.

- Share the Follow-up to Issue Statement on Publication Formats with the membership.
- Article on the history of the VLC to be published in CLLR.

List of any new activities/ initiatives or changes that you hope to tackle in the upcoming year as a result of what was learned from the Member Needs Survey.

- Get a dedicated email address for VLC: vlc@callacbd.ca to improve ease of communication with members.