## 2006 CALL / ACBD Compensation Survey

After administering the 2003 salary survey, Lindy Stephens happily relinquished her 10-year role as the keeper of the survey to me. (I guess I had asked one too many pointed questions about the survey design). My plans were to administer the next survey online and re-work some of the questions so that there would be sufficient respondents in each category and allow more correlations. Lindy delivered me a package of the results of the salary surveys back to 1991 and I wish that I had perused the older material in depth *before* I drafted up this year's roster of questions, as I would have avoided some issues that I encountered this year.

Earlier this year, the statistical service that had administered the pervious surveys declined to renew our arrangement, so while we were investigating alternatives, Elizabeth Hooper at the CALL / ACBD National Office suggested we use some of their in-house technical expertise. The programmers from the Kingston Software Factory, Mark Sloan and Frank Huntley, began development of the online survey site in late June, with the aim of administering the survey from mid-July to the end of August. However, programming and testing took more time than expected, but thanks to our team of beta-testers, Jane Taylor, Mercedes Bourgaize, Connie Crosby, Anna Holeton, Elim Wong and Lynda Roberts, we were able to iron out most of the bugs. However, this meant that the survey was only ready to go live by the last week of August, so we could either choose to run the survey immediately and conflict with the new academic year, or postpone the survey until later in the fall. With a $C L L R$ publication deadline at the end of September, we decided to go ahead with the first online administration of the survey, with the idea that next year's survey would benefit from all the lessons learned this time around. .

Elizabeth informed me that there were 347 members of CALL / ACBD who were resident in Canada, not retired and not vendor representatives. Of these, 160 or $46.1 \%$ took a few minutes to complete this year's compensation survey. During the first week from August 8th to September 4th, we received 84 responses. In the second week, we received 31 responses and during the third and final week, after reminders to CALL-L and directly to the membership, we received another 42 responses. In 2003, 160 of 325 $(49.2 \%)$ completed the survey. Those surveys had been emailed as an attachment by the National Office to members, and then printed off, completed and mailed back to the statistical service by the members. By going online, we were able to close the survey within 3 weeks as planned and avoided a lengthy waiting period before data processing and analysis.

Since we are no longer using a statistical service as an intermediary, and since my statistical skills are not exemplary, I have modified the format of the survey to be more graphical and hope that you will forgive me for omitting the statistical overhead. Results for correlations which had fewer than XX responses were either excluded or had their categories combined in order to preserve the anonymity of respondents.








The first set of seven figures indicate how salary is correlated with job position, education, library type, geography and years of experience. As expected, with increasing supervisory or management responsibilities, a corresponding increase in salaries is noted. Those respondents with an MLS/MISt/BLS averaged higher salaries as a group than those without this educational background. Matching the results of previous surveys, law librarians in academic librarians had higher average salaries than their counterparts in other library types, while those working in courthouse libraries had the lowest average salaries. Regionally, those of us in the territories receive higher salaries, reflecting the higher cost of living. After that Québec and Metro Toronto have the highest average salaries, with the rest of Ontario outside of Toronto and Saskatchewan / Manitoba having the lowest average salaries.

Supervisory responsibility appears to play a bigger role than type of library, while each jurisdiction has a different salary profile when comparing by library type. [Job type by jurisdiction]. There is also a positive correlation between years of experience and average salary, with those having an increased concentration of law library experience generally receiving higher average salaries.

Eight pages of raw results follow, with comparison data from the 2003, 2000 and 1998 surveys. The 1998 survey was the last one sent directly to each member in paper form while the 2000 and 2003 surveys were emailed as attachments, which appears to have been a major factor in the $20 \%$ drop in response rates. For Q2, the separation of corporate and law firms from the private category and splitting of the courthouse and law society category were both successful and allowed for more detailed correlations. For Q3, the breakout of Metro Toronto from the rest of Ontario was a successful change, but the one for the Territories might be rolled back into the other ones for future surveys. Q4 raised some concern about the definition of 'professional', so I am open to suggestions about how to re-word that. However, there appeared to be less confusion than the generic terms 'Assistant Librarian' or 'Librarian' that were used in previous surveys.

The results for Q5 are a bit off. During the first couple of days of the survey, the answers to this question were not being recorded, so the results for the first 32 respondents was set after the fact to 'full-time'. The instigation of a new 'Consultant / Contractor' category was not useful and will be rolled in with the 'Job Share / Other' category for future surveys. In Q6, the type of undergraduate degree (other than law degree) paired up with the MLS/MISt/BLS did not made a difference in salaries, but I am still interested in any other ways to make the categories of this question more specific. One interesting suggestion that will be implemented next year is a 'Library Tech Diploma and Law Degree' category. For Q7 and Q8, the narrowing of the category sizes to 4 -year ranges provided finer detail than previous surveys with 5 -year ranges and I will probably narrow them even further to 3year ranges next year. As well, a 'Years with Current Employer' question might be useful. Q9 will not be repeated next year, but will be replaced by a more focused question about 'Major Job Responsibilities' which will have options like 'User Services / Library Operations', 'Instruction / Communications / Liaison', 'Reference / Research', 'Cataloguing / Collections', 'Management', 'Systems / Internet', and 'A Bit of Everything'.

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|  | $\begin{aligned} & \text { 01-Sep } \\ & 2006 \text { online } \end{aligned}$ |  |  | $\begin{aligned} & \text { 01-Jun } \\ & 2003 \text { email } \end{aligned}$ |  | 01-Jun 2000 email |  | $\begin{array}{r} \text { 01-Jun } \\ 1998 \end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Number of Surveys Sent | 347 |  |  | 325 |  | 299 |  | 330 |  |
| Total Number of Surveys Completed | 160 |  |  | 160 |  | 135 |  | 202 |  |
| Response Rate | 46.1\% |  |  | 49.2\% |  | 45.2\% |  | 61.2\% |  |
| Q1. Gender 160 100.0\% |  |  |  | 159 | 100.0\% | 127 | 100.0\% | 195 | 100.0\% |
| Female | 138 | 86.3\% |  | 136 | 85.5\% | 113 | 89.0\% | 167 | 85.6\% |
| Male | 22 | 13.8\% |  | 23 | 14.5\% | 14 | 11.0\% | 28 | 14.4\% |
|  |  |  |  |  |  |  |  |  |  |
| Q2. Type of Library 160 100.0\% |  |  |  | 159 100.0\% |  | 134 100.0\% |  | 202 | 100.0\% |
| Law Firm | 75 | 46.9\% |  | 75 | 47.2\% | 75 | 56.0\% | 104 | 51.5\% |
| Corporate | 8 | 5.0\% |  |  |  |  |  |  |  |
| Academic | 21 | 13.1\% |  | 23 | 14.5\% | 24 | 17.9\% | 33 | 16.3\% |
| Courthouse | 17 | 10.6\% |  | 44 | 27.7\% | 25 | 18.7\% | 39 | 19.3\% |
| Law Society | 17 | 10.6\% |  |  |  |  |  |  |  |
| Government | 22 | 13.8\% |  | 17 | 10.7\% | 10 | 7.5\% | 26 | 12.9\% |
|  |  |  |  |  |  |  |  |  |  |
| Q3. Geographic Area 160 100.0\% |  |  |  |  |  |  |  |  |  |
|  |  |  |  | 160 100.0\% |  | 135 100.0\% |  | 201 | 100.0\% |
| Ontario (Metro Toronto) | 39 | 24.4\% |  | 73 | 45.6\% | 59 | 43.7\% | 101 | 50.2\% |
| Ontario (outside Toronto) | 30 | 18.8\% |  |  |  |  |  |  |  |
| Alberta | 24 | 15.0\% | Alberta / NWT | 22 | 13.8\% | 18 | 13.3\% | 29 | 14.4\% |
| B.C. | 27 | 16.9\% | $\begin{aligned} & \text { B.C. I } \\ & \text { Yukon } \end{aligned}$ | 27 | 16.9\% | 21 | 15.6\% | 23 | 11.4\% |
| Quebec | 7 | 4.4\% |  | 12 | 7.5\% | 8 | 5.9\% | 21 | 10.4\% |
| Atlantic | 19 | 11.9\% |  | 16 | 10.0\% | 17 | 12.6\% | 17 | 8.5\% |
| Sask / Manitoba | 11 | 6.9\% |  | 10 | 6.3\% | 12 | 8.9\% | 10 | 5.0\% |
| Territories | 3 | 1.9\% |  |  |  |  |  |  |  |

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|  | 2006 online |  |  | 2003 email |  | 2000 email |  | 1998 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q4. Job Position | 160 100.0\% |  |  | 160 100.0\% |  | 135 100.0\% |  | 202 100.0\% |  |
| Director (Manage > 3 Libraries) | 16 | 10.0\% |  | 52 | 32.5\% | 35 | 25.9\% | 60 | 29.7\% |
| Manager (Supervise Professionals) | 36 | 22.5\% |  |  |  |  |  |  |  |
| Manager (Do Not Supervise Professionals | 49 | 30.6\% |  | 30 | 18.8\% | 24 | 17.8\% | 36 | 17.8\% |
| Librarian (Supervised by Professionals; Supervise Professionals) | 14 | 8.8\% |  |  |  |  |  |  |  |
| Librarian (Supervised by Professionals) | 30 | 18.8\% |  |  |  |  |  |  |  |
| Assistant Librarian |  |  |  | 22 | 13.8\% | 19 | 14.1\% | 30 | 14.9\% |
| Librarian |  |  |  | 10 | 6.3\% | 14 | 10.4\% | 21 | 10.4\% |
| Librarian in a one or two person library |  |  |  | 41 | 25.6\% | 32 | 23.7\% | 42 | 20.8\% |
| Library Technician or Assistant | 15 | 9.4\% |  | 5 | 3.1\% | 11 | 8.1\% | 13 | 6.4\% |
| Q6. Education 160 100.0\% |  |  |  |  |  |  |  |  |  |
|  |  |  |  | 160 | 100.0\% | 135 | 100.0\% | 199 | 100.0\% |
| MLS/MISt/BLS and Law Degree | 17 | 10.6\% |  | 16 | 10.0\% | 15 | 11.1\% | 21 | 10.6\% |
| MLS/MISt/BLS and other Masters/Ph.D. | 11 | 6.9\% |  | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| MLS/MISt/BLS and Undergraduate Humanities/Arts | 73 | 45.6\% |  | 102 | 63.8\% | 79 | 58.5\% | 114 | 57.3\% |
| MLS/MISt/BLS and Undergraduate Business/Science | 6 | 3.8\% |  |  |  |  |  |  |  |
| MLS/MISt/BLS only | 6 | 3.8\% |  |  |  |  |  |  |  |
| Lib. Tech. Diploma and University Degree | 21 | 13.1\% |  | 13 | 8.1\% | 11 | 8.1\% | 23 | 11.6\% |
| Library Tech. Diploma | 10 | 6.3\% |  | 13 | 8.1\% | 15 | 11.1\% | 15 | 7.5\% |
| Law Degree |  |  |  | 0 | 0.0\% | 0 | 0.0\% | 4 | 2.0\% |
| University Degree | 8 | 5.0\% |  | 6 | 3.8\% | 9 | 6.7\% | 7 | 3.5\% |
| Other | 8 | 5.0\% |  | 10 | 6.3\% | 6 | 4.4\% | 15 | 7.5\% |

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Q8. Years of Experience in Any Library

| 160 |  |  | $100.0 \%$ |
| ---: | ---: | :--- | :--- |
| 8 | $5.0 \%$ | less than 1 |  |
|  |  |  |  |
| 14 | $8.8 \%$ | $1-5$ |  |
| 15 | $9.4 \%$ | $6-10$ |  |
| 21 | $13.1 \%$ | $11-15$ |  |
| 22 | $13.8 \%$ | $16-20$ |  |
| 19 | $11.9 \%$ | $21-25$ |  |
| 27 | $16.9 \%$ | 26 or more |  |
| 34 | $21.3 \%$ |  |  |


| 160 | $100.0 \%$ | 134 | $100.0 \%$ | 200 | $100.0 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 0 | $0.0 \%$ | 1 | $0.7 \%$ | 2 | $1.0 \%$ |
| 7 | $4.4 \%$ | 16 | $11.9 \%$ | 23 | $11.5 \%$ |
| 19 | $11.9 \%$ | 18 | $13.4 \%$ | 30 | $15.0 \%$ |
| 33 | $20.6 \%$ | 28 | $20.9 \%$ | 39 | $19.5 \%$ |
| 31 | $19.4 \%$ | 28 | $20.9 \%$ | 47 | $23.5 \%$ |
| 30 | $18.8 \%$ | 28 | $20.9 \%$ | 37 | $18.5 \%$ |
| 40 | $25.0 \%$ | 15 | $11.2 \%$ | 22 | $11.0 \%$ |
|  |  |  |  |  |  |


| Q5. Work Status | 160 100.0\% |  | 160 100.0\% |  | 135 100.0\% |  | 202 100.0\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Full-Time | 136 | 85.0\% | 127 | 79.4\% | 111 | 82.2\% | 166 | 82.2\% |
| Part-time | 19 | 11.9\% | 30 | 18.8\% | 23 | 17.0\% | 33 | 16.3\% |
| Job Share / Consultant / <br> Contractor / Other | 5 | 3.1\% | 3 | 1.9\% | 1 | 0.7\% | 3 | 1.5\% |

Q9. Legal Patron Population Per Librarian

| less than 11 |  | 6 | $3.8 \%$ |  |
| :--- | ---: | ---: | ---: | ---: |
| $11-20$ |  | 4 | $2.5 \%$ |  |
| $21-30$ |  | 4 | $2.5 \%$ |  |
| $31-40$ |  | 15 | $9.4 \%$ |  |
| $41-50$ |  | 14 | $8.8 \%$ |  |
| 51 or more |  | 117 | $73.1 \%$ |  |


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|  | 2006 online |  |  | 2003 email |  | 2000 email |  | 1998 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q10. Salary | 160 | 100.0\% |  | 159 | 100.0\% | 135 | 100.0\% | 201 | 100.0\% |
| \$15,000 or less | 3 | 1.9\% |  | 1. | 0.6\% | 0 | 0.0\% | 6 | 3.0\% |
| \$15,001-\$20,000 |  |  |  |  |  |  |  |  |  |
| \$20,001-\$25,000 |  | 0.0\% |  | 3 | 1.9\% | 3 | 2.2\% | 3 | 1.5\% |
| \$25,001-\$30,000 | 3 | 1.9\% |  | 2 | 1.3\% | 5 | 3.7\% | 7 | 3.5\% |
| \$30,001-\$35,000 | 2 | 1.3\% |  | 3 | 1.9\% | 12 | 8.9\% | 13 | 6.5\% |
| \$35,001-\$40,000 | 9 | 5.6\% |  | 9 | 5.7\% | 11 | 8.1\% | 15 | 7.5\% |
| \$40,001-\$45,000 | 4 | 2.5\% |  | 7 | 4.4\% | 15 | 11.1\% | 36 | 17.9\% |
| \$45,001-\$50,000 | 10 | 6.3\% |  | 12 | 7.5\% | 18 | 13.3\% | 21 | 10.4\% |
| \$50,001 - \$55,000 | 12 | 7.5\% |  | 22 | 13.8\% | 15 | 11.1\% | 31 | 15.4\% |
| \$55,001-\$60,000 | 17 | 10.6\% |  | 16 | 10.1\% | 18 | 13.3\% | 18 | 9.0\% |
| \$60,001-\$65,000 | 17 | 10.6\% |  | 17 | 10.7\% | 14 | 10.4\% | 16 | 8.0\% |
| \$65,001-\$70,000 | 16 | 10.0\% |  | 14 | 8.8\% | 8 | 5.9\% | 13 | 6.5\% |
| \$70,001-\$75,000 | 14 | 8.8\% |  | 21 | 13.2\% | 7 | 5.2\% |  | 10.9\% |
| \$75,001-\$80,000 | 10 | 6.3\% |  | 6 | 3.8\% | 2 | 1.5\% |  |  |
| \$80,001-\$85,000 | 10 | 6.3\% |  | 5 | 3.1\% | 2 | 1.5\% |  |  |
| \$85,001-\$90,000 | 9 | 5.6\% |  | 7 | 4.4\% | 2 | 1.5\% |  |  |
| \$90,001-\$95,000 | 6 | 3.8\% |  | 4 | 2.5\% | 1 | 0.7\% | 22 |  |
| \$95,001-\$100,000 | 7 | 4.4\% |  | 6 | 3.8\% | 1 | 0.7\% |  |  |
| \$100,001-\$105,000 | 2 | 1.3\% |  |  | 2.5\% |  | 0.7\% |  |  |
| \$105,001-\$110,000 | 9 | 5.6\% |  | 4 |  | 1 |  |  |  |
| \$110,001 or more |  |  |  |  |  |  |  |  |  |

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|  | 2006 online |  | 2003 email |  | 2000 email |  | 1998 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q11. Percent of Last Salary Increase | 160 | 100.0\% | 146 | 100.0\% | 134 | 100.0\% | 182 | 100.0\% |
| 0\% | 11 | 6.9\% | 11 | 7.5\% | 17 | 12.7\% | 46 | 25.3\% |
| 1\% | 9 | 5.6\% | 6 | 4.1\% | 18 | 13.4\% | 24 | 13.2\% |
| 2\% | 21 | 13.1\% | 32 | 21.9\% | 28 | 20.9\% | 31 | 17.0\% |
| 3\% | 66 | 41.3\% | 57 | 39.0\% | 32 | 23.9\% | 34 | 18.7\% |
| 4\% | 21 | 13.1\% | 17 | 11.6\% | 16 | 11.9\% | 17 | 9.3\% |
| 5\% | 14 | 8.8\% | 5 | 3.4\% | 11 | 8.2\% | 11 | 6.0\% |
| 6\% | 5 | 3.1\% | 5 | 3.4\% | 3 | 2.2\% | 3 | 1.6\% |
| 7\% | 3 | 1.9\% | 3 | 2.1\% | 2 | 1.5\% | 2 | 1.1\% |
| 8\% | 1 | 0.6\% | 5 | 3.4\% | 2 | 1.5\% | 3 | 1.6\% |
| 9\% |  | 5.6\% | 1 | 0.7\% | 3 | 2.2\% | 2 | 1.1\% |
| 10\% | 9 | 0.0\% | 1 | 0.7\% | 1 | 0.7\% | 4 | 2.2\% |
| 11\% or more |  | 0.0\% | 3 | 2.1\% | 1 | 0.7\% | 5 | 2.7\% |



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|  | 2006 online |  | 2003 email |  | 2000 email |  | 1998 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q19. Medical Insurance Benefits ? | 160 | 100.0\% | 159 | 100.0\% | 125 | 100.0\% | 200 | 100.0\% |
| Yes | 150 | 93.8\% | 158 | 99.4\% | 118 | 94.4\% | 188 | 94.0\% |
| No | 10 | 6.3\% | 1 | 0.6\% | 7 | 5.6\% | 12 | 6.0\% |



| Q21. Dental Insurance Benefits ? | 160 100.0\% |  | 159 100.0\% |  | 127 100.0\% |  | 197 100.0\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | 148 | 92.5\% | 155 | 97.5\% | 119 | 93.7\% | 179 | 90.9\% |
| No | 12 | 7.5\% | 4 | 2.5\% | 8 | 6.3\% | 18 | 9.1\% |



| Q23. Paid Parental Leave (in addition to E.I. benefits) | 160 100.0\% |  | 149 100.0\% |  | 120 100.0\% |  | 173 100.0\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | 86 | 53.8\% | 99 | 66.4\% | 62 | 51.7\% | 109 | 63.0\% |
| No | 74 | 46.3\% | 50 | 33.6\% | 58 | 48.3\% | 64 | 37.0\% |



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|  | 2006 online |  | 2003 email |  | 2000 email |  | 1998 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q26. Conference Expenses | 160 | 100.0\% | 160 | 100.0\% | 133 | 100.0\% | 197 | 100.0\% |
| Complete | 122 | 76.3\% | 133 | 83.1\% | 94 | 70.7\% | 127 | 64.5\% |
| Partial | 30 | 18.8\% | 23 | 14.4\% | 31 | 23.3\% | 58 | 29.4\% |
| None | 8 | 5.0\% | 4 | 2.5\% | 8 | 6.0\% | 12 | 6.1\% |


| Q27. Miscellaneous Expenses (e.g. business lunches, mileage) | 60 100.0\% |  | 157 100.0\% |  | 132 100.0\% |  | 198 100.0\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Complete | 88 | 55.0\% | 91 | 58.0\% | 73 | 55.3\% | 92 | 46.5\% |
| Partial | 38 | 23.8\% | 42 | 26.8\% | 35 | 26.5\% | 50 | 25.3\% |
| None | 34 | 21.3\% | 24 | 15.3\% | 24 | 18.2\% | 56 | 28.3\% |

Type of Staff Supervised

| None |  |  |  |  | $100.0 \%$ | 200 | $100.0 \%$ | 326 | $100.0 \%$ |  |
| :--- | :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Librarians |  |  |  |  | 34 | $12.7 \%$ | 30 | $15.0 \%$ | 42 | $12.9 \%$ |
| Technicians / Assistants |  |  |  |  | 50 | $18.7 \%$ | 28 | $14.0 \%$ | 52 | $16.0 \%$ |
| Clericals |  |  |  | 103 | $38.6 \%$ | 80 | $40.0 \%$ | 116 | $35.6 \%$ |  |
| Other |  |  |  |  | 68 | $25.5 \%$ | 56 | $28.0 \%$ | 103 | $31.6 \%$ |






## CALL/ACBD Compensation Survey




Closing the results are four figures which allow more historical analysis. Caveats are that the 1991 survey had a $70.3 \%$ response rate, and the population of law librarians has changed a great deal over the last 15 years.

As in prior surveys, the gender gap between salaries earned by men and by women remained. [gender by years of experience]. Looking at the salary profiles, we can see that the concentration of salaries in 1991 in the $\$ 40,000$ range has gradually spread over the last 15 years so that there is a much wider range of salaries. This means that correlations between specific elements and salary may be less useful going forward. However, I take the fact that I will have to increase the top range of salaries next year as a postive sign. Looking at the figure for benefits received, most of the benefits have held steady oer the years, with employers being increasingly reluctant to pay for overtime.

Comparing the profiles of librarian work experience betweeen 1991 and 2006, we can see that in 1991, there was a more normal distribution of library experience among the member population, with a trailing peak of experience in law libraries in the 6-10 year range. In 2006, the peak of law library experience has moved to the 16-19 year range, while the distribution of law library experience has flattened and the distribution of all library experience has turned into an upward slope. My interpretation of this is that our most experienced law librarians were more likely to have extensive library experience prior to becoming law librarians, while more recent members tend to come directly into the field.
[sabbatical by library type] [bonus by library type] [bonus by job position] [bonus by geography] [salary survey increase by geography] [vacation days by years of law library experience] [salary by job position and geography]

Going forward, I am striving to transform the CALL / ACBD Compensation survey so that its results can display a more revealing portrait of Canadian law librarians as a community. Are people moving between jobs frequently? Are there alternative career paths that simply fall off of our radar based on the survey assumptions? Are specific types of skills or backgrounds more valued by employers when it comes to compensation? Thanks to everyone who has already provided valuable feedback and please send me any further suggestions for improvement so that $I$ can incorporate them in the next compensation survey.

